

Notice of Data Security Incident

Covenant Health, Inc. (“Covenant Health”) and its affiliated entities¹ are committed to protecting our residents’ information. This notice is to inform you of a data security incident involving some of our residents’ information and explains the measures we have taken and steps you can take in response.

What Happened

On January 19, 2026, Covenant Health and its third-party forensic specialists determined that resident information may have been involved in a data security incident. Covenant Health was originally alerted to unusual activity in our Information Technology (“IT”) environment on May 26, 2025, and immediately worked to secure and restore our systems. We engaged industry-leading third-party forensic specialists to conduct a thorough investigation into the source and extent of the incident. Through that investigation, we learned that an unauthorized party gained access to our IT environment on May 18, 2025, and was able to access some resident information.

What Information Was Involved

The investigation determined that information potentially involved varied by resident but may have included resident names and one or more of the following:

- Addresses
- Dates of birth
- Medical record numbers
- Social Security numbers
- Treatment information such as diagnoses, dates of treatment, and type of treatment
- Health insurance information

What We Are Doing

On February 23, 2026, notification letters were mailed to residents whose information may have been involved in the incident. For residents whose Social Security numbers may have been involved, complimentary credit monitoring and identity theft protection services are being offered.

As part of our ongoing commitment to the privacy of personal information in our care, we are working to review our existing policies and procedures and have implemented additional administrative and technical safeguards to further secure the information on our systems.

What Residents Can Do

At this time, we are not aware of any fraudulent misuse of personal information related to this event. Residents whose information may have been involved in the incident may review any bills or statements received for services provided by or in connection with our affiliated entities. If there are charges for services that are not recognized or were not authorized, please contact the billing entity directly. Residents with questions relating to this event are welcome to call our dedicated toll-free assistance line at 1-855-361-0344, Monday through Friday, 9:00 a.m. to 9:00 p.m. Eastern Time, excluding major U.S. holidays.

¹ Bangor Nursing & Rehabilitation Center, Maristhill Nursing & Rehabilitation Center, Mary Immaculate Health/Care Services, Mount St. Rita Health Centre, Penacook Place Nursing & Rehabilitation Center, St. André Health Care, St. Joseph Manor Health Care, St. Mary Health Care Center, St. Mary's d'Youville Pavilion, and St. Mary's Villa Nursing Home.